

Error Messages

This chapter lists the error messages you might receive when using the GRiD Management Tools. All error messages are displayed with a number preceding the text of the message. Use the error number to locate the message in this chapter. All messages are listed in numerically ascending order.

The listing of error messages includes a brief explanation of each message and advice on how to recover from the error.

If the recovery procedure fails, contact your GRiD dealer or representative.

CAUTION: Back up your files *often*, as described in the "System Basics" chapter. The real danger in any system problem is losing data. The best way to protect against that is to back up your files often.

2: Out of memory

What happened

You have run out of Random Access Memory (RAM). If working within an application, you may also be prompted to save your file or cancel it.

You may receive this message when trying to access a file and as you work with a file and issue a command. For example, you may receive this message when, while working with a large text file in GRiDWrite, you press CODE-T and select the Format item. The Format item requires approximately 13K additional bytes of main memory (RAM).

What to do

Try any of the following procedures that might apply:

- ☐ If prompted to save or cancel the file, (1) press CODE-RETURN if you want to save your file exactly as it was when the message appeared, or (2) press CODE-ESC (the Cancel command); any changes you have made since last saving it are not retained.
- ☐ Retrieve the file again. If successful, split the file into two or more smaller files using the Write to a File item of the Transfer command. Then work with the smaller units.
- ☐ Certain applications and GRiD-OS facilities, even when you are not using them, take up space in main memory (RAM). You might consider removing those facilities you are not currently using. Here are some possibilities:
 - Sign off GRiD Central or external file server device.
 - Cancel GRiDAccess or GRiDRecord.
 - Disable the printer and plotter by setting the Current

Printer and Current Plotter items in the GRiDManager Options form to None.

- Set the Current Typeface item to Built-In in both the GRiDManager Options form and the options form of the application you're working with.

After taking one or more of the actions described above, restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on").

11: Invalid memory block

What happened	Internal data structures used by GRiD-OS are invalid.
What to do	Save the current file and restart the system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on").

12: Version Incompatibility

What happened	The system you are attempting to use, for example, GRiD-Write, is not compatible with the system software installed on your computer.
What to do	Ensure that you have all the most recent copies of application programs and system software.

27: Invalid password

What happened	(1) You failed to specify in the File form a password when one was required; (2) you specified a password when none was required; or (3) you either specified the wrong password or misspelled it.
What to do	Fill in the Password item on the File form correctly. If no password is required, move the outline to the Password item, depress and hold BACKSPACE until the blinking cursor appears, and try retrieving the file again.

29: Checksum Error

What happened	Internal data structures of the operating system have been violated.
What to do	Restart the system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and

then “on”). If this problem persists, run the MediaRepair utility (see Appendix F).

30: File locked

What happened	The file you tried to save, erase, or move has been locked with the Assign File Protection command in GRiDManager.
What to do	To save, erase, or move the file, you must unlock the file with the Assign File Protection command.

31: Bad pointer

What happened	Internal data structures in the GRiD-OS (CCOS) have been invalidated.
What to do	Save the current file and restart the system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch “off” and then “on”).

32: File already exists

What happened	You gave a file a name (usually a title) that already belongs to another file. Each subject on a particular device must have a unique name, and each file within a particular subject must also have a unique name.
What to do	Give the file a different name (usually a new title). NOTE: Changing the file’s subject, title, kind, or device constitutes a different name.

33: File does not exist

What happened	A file needed by a command or by a system function that you requested is missing from the “Programs” subject.
What to do	If applicable, correct one of the following causes and try again: ☐ You confirmed a File form; the application that corresponds to the Kind in the form doesn’t exist in Programs. For example, you confirmed a File form with Kind set to Database and GRiDFile isn’t in Programs. See Table 1-1 in the “System Basics” chapter and Appendix A for a list of commonly used Kinds and the applications they require. ☐ You confirmed a File form with Kind set to Sign-on, and the “GRiDManager” file wasn’t in Programs. ☐ After issuing the Sign-on command, the “Modem,” “Phonelink,” and/or “GRiDLink” file isn’t in Programs.

35: Request not supported

What happened	The device does not support the command request (e.g., you cannot read from the printer).
What to do	Make a different request or reissue the command to a different device.

38: File access denied

What happened	A command tried to write to a file that was opened for reading only, or to read from a file that was opened for writing only.
What to do	Make sure you are making a proper request to the file you have opened.

40: File can't be shared

What happened	(1) You attempted to move, write, or duplicate a file to itself, or (2) more than one application or program attempted to write to the same file at the same time.
What to do	Do one of the following: ☐ Check that you have specified the correct Device, Subject, and Title in the File form(s) for the operation you are performing. ☐ Try the last operation again.

41: Device full

What happened	The indicated device has no more room for additional data. You can still read data from it, but you can't increase the amount of data.
What to do	If you must write to the device, you must first free some space on it by erasing some data or moving some data to another device. Erasing or moving whole files is easiest. You could also put a different (formatted) diskette in the drive and save the current file on it. NOTE: Data may be missing in the file you attempted to save on the indicated device.

101: Invalid drive

What happened A command tried to refer to a file with a prefix for a non-existent drive.

What to do Respecify the prefix.

102: Invalid sector on disk

What happened A command tried to read from or write to a nonexistent sector on a disk.

What to do Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F).

103: CRC error on disk

What happened The computer detected a Cyclic Redundancy Check error in the data coming from a disk or diskette. The error can be caused by a faulty diskette or when the drive itself malfunctions.

What to do Take one or all of the following actions:

- ☐ Try to read or write the data again.
- ☐ If the file is on a diskette, remove it from the drive, recenter it within the envelope, and try again.
- ☐ Run the MediaRepair program (described in Appendix F) to try to recover the data.
- ☐ If the error persists, indicating a hardware malfunction, contact the GRiD Resource Center, or your GRiD dealer or representative.

104: Record not found on disk

What happened The operating system cannot find the specified record or file on the given disk or diskette, after trying to find it ten times before giving up.

What to do Take the corrective action recommended for error message 103.

105: CRC error in ID field on disk

What happened	The computer found a Cyclic Redundancy Check error in the file's ID header.
What to do	Take the corrective action recommended for error message 103.

106: Device write-protected

What happened	A command tried to write to a diskette whose write-protect notch was covered with an adhesive tab to prevent accidental overwriting.
What to do	If you're absolutely certain that you want to write to the diskette, you should follow these steps:

To Correct a Write-Protect Error

1. Remove the diskette from the drive (avoid this practice while the red light is on, unless the drive is spinning without reading or writing).
2. Remove the tab, exposing the write-protect notch.
3. Reinsert the diskette into the drive.
4. Repeat the command that failed before. You may want to put another write-protect tab back on the diskette after you finish.

107: Device not ready

What happened	A command attempted to reference a device that is not ready to communicate.
What to do	The next action depends on which device was referenced, as described below. ☐ Make sure the power switch on the device is "on." ☐ If a hard disk device is referenced, the device may not be up to speed. Reissue the command. ☐ If a diskette device is referenced, the door may be open. Close the door and reissue the command. ☐ The device referenced may not exist. Specify the correct device and reissue the command. ☐ If bubble memory is referenced, contact your GRiD representative or dealer.

108: Unknown disk error

What happened GRiD-OS has detected a disk error that it cannot analyze.

What to do Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F).

109: ECC error on disk

What happened The Error Correction Control circuitry in the disk drive detected an error in the data coming from a disk or diskette. The error can occur because of a faulty diskette or when the drive itself malfunctions.

What to do Take one or all of the following actions:

- ☐ Try again to read or write the data.
- ☐ If the file is on a diskette, remove it from the drive, recenter it within the envelope, and try again.
- ☐ Run the MediaRepair program (described in Appendix F) to try to recover the data.
- ☐ If the error persists, indicating a hardware malfunction, contact your GRiD dealer or representative.

110: ECC error in ID field on disk

What happened The Error Correction Control circuitry in the disk drive found an error in the file's ID header.

What to do Follow the recovery procedures recommended for error message 109.

111: No index signal from disk

What happened The hard disk could not detect the index timing signal that indicates the disk is spinning.

What to do Turn the disk drive off and then back on. If the error repeats, contact your GRiD representative or dealer.

112: Disk seek not completed

What happened The hard disk could not find the required cylinder for a read or write operation.

What to do Retry the command or operation. If the error repeats, contact your GRiD representative or dealer.

113: Disk write fault

What happened	The hard disk drive could not successfully perform a write operation.
What to do	Retry the write operation. If the error repeats, contact your GRiD representative or dealer.

114: Disk track zero not found

What happened	The hard disk drive could not locate track zero, the reference track used for all subsequent head positioning operations.
What to do	Turn the disk drive off and then back on. If the error repeats, contact your GRiD representative or dealer.

115: No address mark found on disk

What happened	The hard disk drive could not find the address mark which specifies the beginning of a sector.
What to do	Retry the operation that caused the error. If the error repeats, contact your GRiD representative or dealer.

116: Disk seek error

What happened	The hard disk drive could not find the required cylinder when attempting a read or write operation.
What to do	Retry the operation that caused the error. If the error repeats, contact your GRiD representative or dealer.

117: Disk format error

What happened	A nonrecoverable error was encountered while using Media Format to initialize the hard disk.
What to do	Restart the Media Format program. If the error repeats, contact your GRiD representative or dealer.

129: Invalid string

What happened	An invalid string has been passed to some GRiD-OS (CCOS) command.
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- What to do Take one or more of the following actions:
- ☐ Try the last operation again.
 - ☐ Restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on").
 - ☐ If you're writing a program, check for any string problems, such as dimension or length, correct them, and try again.

200: Invalid file ID

- What happened A file ID did not agree with the ID that the operating system expected to find, indicating a damaged file.
- What to do Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F).

201: File data out of sequence

- What happened The sequence number of a sector on the disk or diskette is different from what GRiD-OS expected.
- What to do Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F).

205: File not open

- What happened A program tried to read from or write to a file that had not been prepared for reading or writing.
- What to do (1) Try the last operations again; (2) restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on"); or (3) if you are writing a program, make sure the file is opened before issuing a Read or Write instruction.

221: Bad connection

- What happened An invalid connection was made when making a system call. A connection is a number the system gives to identify a file during the attaching process.

What to do (1) Try the last operation again; (2) restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on"); or (3) if you are writing a program, try again with a different (valid) connection.

222: File already open

What happened An open command was sent to a file that is already open.

What to do (1) Try the last operation again; (2) restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on"); or (3) if you are writing a program, don't issue the second open command.

225: Bad parameter

What happened A command has received an incorrect parameter.

What to do (1) Try the last operation again; (2) restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on"); or (3) if you are writing a program, respecify the command, giving a different parameter.

227: Device not active

What happened This message occurs when attempting to send to or receive data from a device that is not available.

What to do Check the following:

- ☐ Make sure the device is turned on and ready to operate, then reissue the last command.
- ☐ If you are trying to print a document or plot a graph, make sure that (1) "Programs" contains the GRiDManager application; (2) "Programs" contains a file with Kind set to Printer or Plotter that supports the printer or plotter attached to your computer; and (3) the setting of the Current Printer or Current Plotter item in the GRiDManager Options form matches the printer or plotter currently attached to your computer.

- If the Current Printer or Current Plotter item is already set correctly, move it to any other choice and confirm; then move it back to the correct setting and confirm. Try printing the document again.

230: Device already activated

What happened	This message occurs when a device such as a modem, hard disk, or a printer has already been activated.
What to do	Assuming you want the device activated, no action is necessary. If you want to deactivate the device, use the Add or Remove a Device command from GRiDManager for hard disk, floppy disk, and other permanent storage devices; set the Current Printer and Current Plotter items to None in the GRiDManager Options form for printers and plotters.

231: Device not activated

What happened	You tried to communicate with a device or medium that has not been activated. For example, the printer will not print if it hasn't been activated.
What to do	Take one of the following actions: □ If communicating with a disk, diskette, or other storage device or medium, issue the Add or Remove a Device command from GRiDManager. □ If you are trying to print a document or plot a graph, make sure that (1) "Programs" contains the GRiDManager application; (2) "Programs" contains a file with Kind set to Printer or Plotter that supports the printer or plotter attached to your computer; and (3) the setting of the Current Printer or Current Plotter item in the GRiDManager Options form matches the printer or plotter currently attached to your computer. □ If the Current Printer or Current Plotter item is already set correctly, move it to any other choice and confirm; then move it back to the correct setting and confirm. Try printing the document again. Reissue the command. If the message occurs again, see the information about the device in the owner's guide provided with your computer and, if available, the manual provided with the device.

232: Invalid directory format

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| What happened | The internal format of the directory has been violated. |
| What to do | Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F). |

233: Invalid bit map format

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| What happened | The internal format of a storage device's bit map has been violated. |
| What to do | Try the last operation again; if the error persists, run the MediaRepair utility (see Appendix F). |

234: Subject does not exist

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| What happened | The subject you named does not reside on the device you specified. |
| What to do | Check to see if the subject exists on the currently activated device. Did you correctly type the subject? Does it exist at all? |

251: Process does not exist

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| What happened | The token number given by a program to the system to call a process does not have a corresponding process. |
| What to do | (1) Try the last operation again; (2) restart your system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on"); or (3) if you're writing a program, check the number you gave, correct it if necessary, and try again. |

252: Semaphore does not exist

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| What happened | The token number you gave the system to call a semaphore does not have a corresponding semaphore. |
| What to do | Follow the recovery procedures recommended for error message 251. |

253: Request timed out

- What happened (1) The time limit for which GRiD-OS waits for a printer or plotter to respond to a print command was exceeded or (2) the time limit for which GRiD-OS waits to perform some other system task was exceeded.
- What to do (1) If the error occurred while printing a document or plotting a graph, make sure the printer cable is plugged directly into the computer (rather than into the hard disk or other storage device) and try again, or (2) if you are coding a program, lengthen the duration of the time out or fix the problem that is causing the long wait.

300: Invalid record when loading

301: Invalid field when loading

302: Invalid mod when loading

303: Invalid base when loading

304: Invalid fixup when loading

- What happened Loader errors indicate that a file has been altered and damaged so that it may no longer be loaded into the computer. You can neither edit it nor run it.
- What to do Run the MediaRepair program (described in Appendix F) to try to recover the data, or duplicate a copy of the file from a backup file, if available.

400: Modem did not answer

- What happened The modem has a maximum time it can wait while a connection is attempted. In this case, the receiving unit did not respond to the handshake attempt within the specified amount of time.
- What to do Increase the amount of time in the Wait for Answer item in the Sign-On or Access form.

401: Modem timed out

- What happened The modem couldn't do what you wanted it to do in the time period you gave it. Sometimes, the signal from the computer can't get beyond your own PBX.

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| What to do | <p>Any of the following items could cause a timed out message.</p> <ul style="list-style-type: none"> ☐ The telephone cord was not plugged into the computer's LINE jack or into the modular wall jack. ☐ The receiving computer is busy or fails to answer. You can check this by turning up the modem speaker volume and redialing. ☐ The receiving computer is busy or fails to answer. You can check this by changing the Speaker Volume item in the Sign-On form or Access form. ☐ Your computer and the receiving computer are communicating at different data transmission rates. Make sure the Baud Rate item in the Sign-On form or Access form is set correctly. ☐ Your modem starts dialing before the dial tone sounds. Add additional carats (^) or periods before the first number specified in the Phone Number item of the Sign-On or Access form. ☐ Your computer hung up before a connection could be made. Make sure that the value in the Wait for Answer item in the Sign-On form or Access form is high enough. ☐ The call takes an inordinate amount of time to be completed. This can happen with long distance (especially international) calls. Intersperse additional carats (^) or periods in the telephone number specified in the Phone Number item of the Sign-On form or Access form to extend wait periods. |
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402: Modem lost carrier

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| What happened | Something has caused the carrier to cease to exist. (The carrier is a constant tone necessary for the transmission of data.) |
| What to do | <p>These factors could cause loss of carrier.</p> <ul style="list-style-type: none"> ☐ Someone has picked up an extension phone and spoken into it. See that the extension is free and dial again. ☐ The phone line has been disconnected either from the LINE jack of the computer or from a wall jack. Check both connections. ☐ A call waiting signal to your phone interfered with the modem carrier. Switch to a phone without call waiting, or have incoming calls automatically forwarded. |

- The receiving computer disconnected or shut off its modem.

403: Modem parity error

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| What happened | A parity discrepancy exists between the sending and receiving devices. Either the parity was not properly set or a change in parity has occurred over the line. |
| What to do | If this happens repeatedly, you need to change your parity setting. See your terminal emulator manual for details. If this error happens only occasionally, just dial again to get a cleaner line. |

404: Modem CRC error

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| What happened | A packet bearing a bad Cyclic Redundancy Check byte has been received. |
| What to do | This usually indicates an extremely noisy line. Hang up and dial again. |

405: Modem packet length error

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| What happened | A received packet has a length field greater than expected. |
| What to do | Hang up and dial again. |

406: Invalid phone number

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| What happened | The phone number you entered contained an invalid character. The valid characters in phone numbers are the numerals 0 through 9, space, both parentheses, the carat (^), and the period. |
| What to do | Check the phone number and reenter. |

407: Modem not active

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| What happened | The modem could not be activated by the system software or an application program that requires the modem. |
| What to do | Check to make sure that the file named Modem ~ Device ~ is present under the "Programs" subject on one of your system devices (Bubble Memory, Hard Disk, etc.). |

450: GPIB bus error

- What happened An incomplete handshake has occurred and set the error bit in the GPIB controller chip. This usually happens when the specified device or medium either isn't connected or ready.
- What to do Take one of the following actions:
- ☐ Make sure the device specified is connected and turned on.
 - ☐ If communicating with a disk, diskette, or other storage device or medium, issue the Add or Remove a Device command from GRiDManager.
 - ☐ If you are trying to print a document or plot a graph, make sure that (1) "Programs" contains the GRiDManager application; (2) "Programs" contains a file with Kind set to Printer or Plotter that supports the printer or plotter attached to your computer; and (3) the setting of the Current Printer or Current Plotter item in the GRiDManager Options form matches the printer or plotter currently attached to your computer.
 - ☐ If the Current Printer or Current Plotter item is already set correctly, move it to any other choice and confirm; then move it back to the correct setting and confirm. Try printing the document again.
- Reissue the command. If the message occurs again, see the owner's guide or other documentation that came with your computer, and, if available, the manual provided with the device.

451: GPIB timed out

- What happened A connection wasn't made within the specified waiting time.
- What to do Try the recovery procedures recommended for error message 452.

452: GPIB not responding

- What happened The device you sent to was not in an on-line condition.
- What to do Check for the following conditions and correct them, if necessary, and then try printing again:

- ☐ The printer is turned on and a light or other indicator shows it to be “on-line” and ready to print.
- ☐ The cable connecting your computer and the printer is securely fastened at both ends.
- ☐ The printer hasn’t run out of paper.
- ☐ Try the recovery procedures listed under error message 227.

505: ISAM record format is invalid
 506: ISAM index file already exists
 508: ISAM duplicate keys are invalid
 509: ISAM index file is invalid
 510: ISAM record does not exist
 511: ISAM record was not found
 512: ISAM record was not deleted

What happened One of these messages can appear as you work with a database file in GRiDFile. A likely problem is something wrong in the index-to-column relationship.

What to do Try one or both of the following to correct this error:

- ☐ Change all indexed columns to unindexed columns (press CODE-P and set the item Indexed Column? to NO and confirm), then change them back (press CODE-P and set the item Indexed Column? to Yes and confirm).
- ☐ Delete the database index file(s) associated with the database file and try retrieving it again. GRiDFile recreates the database index file(s) when it retrieves the database file.
- ☐ Run the GRiDFile Repair utility program (see Appendix H) designating the file causing this message as the damaged file.
- ☐ Create a new database file and then include all the data from the file causing errors into the newly created file. You will lose the properties of the old file but the data will be saved.

600: GRiD Central internal error

What happened An internal problem at GRiD Central has caused the transaction in progress to be terminated.

What to do Contact your GRiD representative or dealer.

601: GRiD Central: Resource not available

What happened An internal resource needed by GRiD Central to handle the transaction in progress is temporarily unavailable.

What to do Retry the transaction that failed.

602: GRiD Central in degraded mode--Retry

What happened Some resource needed by GRiD Central is undergoing upgrading or maintenance and your transaction cannot be completed at this moment.

What to do Retry the transaction that failed.

603: Company not on this system

What happened An administrator attempted an activity using the wrong GRiD Central system phone number.

What to do Sign-on to the correct GRiD Central system needed for the account being administered.

701: Server not responding

What happened GRiD Central or an external file server device couldn't perform the operation you requested.

What to do This error is usually due to a temporary unavailability of resources. After a short interval, retry the operation that resulted in the error.

702: Phone line was dropped due to no activity

What happened GRiD Central or an external file server device observed no activity from your computer for an extended period of time and simply dropped the data link since it was not being used.

What to do Sign on again to reestablish the data link.

709: Physical connection was lost

What happened The telephone line or other physical connection between your computer or modem and the carrier was unplugged or otherwise broken.

What to do Check that the external connection is secure, then sign on again.

802: User is already signed on

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| What happened | You are already signed on to a remote server device using GRiDLink or Phonetlink. |
| What to do | Sign off the current server device and then try signing on to the new device. |

803: Inter-process message too long

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| What happened | A message being passed between processes exceeded the maximum allowable length. |
| What to do | Shorten the offending message and retry. |

804: Too many inter-process connections

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| What happened | A program has exceeded the maximum number of inter-process connections allowed by the system. |
| What to do | Reduce the number of interprocess connections. |

806: Resource not found on server

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| What happened | The device or software subject you selected does not exist. |
| What to do | Correct the selection and try again. |

902: Too many files attached on server

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| What happened | You have exceeded the maximum number of files that can be attached on an external file server device. |
| What to do | Detach the excess files. |

905: File access denied (Invalid authority)

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| What happened | A user attempted a transaction for which he or she is not authorized, for example, attempting to erase a file from a subject that only administrators can change. |
| What to do | Check that the transaction you are attempting is permitted and verify that you are accessing the file you intended; then retry. |

922: Insufficient file system resources

What happened The internal resources of the file system are temporarily exhausted.

What to do After a short interval, retry.

1003: Sign-on password invalid

What happened The password you supplied in the Sign-on form for GRiD Central or an external file server device was not the one required for access to the company, group, and user specified in the form.

What to do Check that you have correctly entered the password and retry.

1004: Error accessing authorization file

What happened An internal error was detected by GRiD Central or an external file server device.

What to do Contact your GRiD representative or dealer.

1005: User is unknown to the server

What happened A user that was not recognized by GRiD Central or a remote server device attempted to use one of those resources.

What to do Check that you have correctly filled out the Sign-on form with the correct user identification. If that is correct, contact your local account or system administrator to be properly authorized for access.

1006: Invalid authority for transaction

What happened You attempted a transaction for which you are not authorized such as adding a user to a system or processing a purchase order.

What to do Contact your account or system administrator.

1007: Workstation is locked by GRiD

What happened A computer not recognized by GRiD Central attempted to access the resources of GRiD Central.

What to do Contact your account or system administrator or call your GRiD representative or dealer.

1008: User access is locked

What happened A user not recognized by GRiD Central or an external file server device attempted to access its resources.

What to do Contact the GRiD Resource Center (for GRiD Central questions) or your local administrator (for questions about an external file server device).

1009: Machine already registered

What happened An attempt was made to register a computer that was previously registered with GRiD Central.

What to do Contact your GRiD representative or dealer.

1010: Tracking number already assigned

What happened A computer with a GRiD internal tracking number that is already assigned to another computer attempted to access GRiD Central.

What to do Contact your GRiD representative or dealer.

1011: Workstation not registered

What happened A computer that is not properly registered with GRiD Central attempted to access the resources of GRiD Central.

What to do Contact your GRiD representative or dealer.

1012: User has already signed on another port

What happened A user that is already signed onto the system, is attempting to sign on again.

What to do Check that someone else is not using your sign-on information.

1013: User not in account

What happened During an account administrator transaction, an attempt was made to access a user file not within that account.

What to do Check that you have correctly spelled the desired account and retry.

1014: Cannot add at this level

What happened An administrator attempted to add a user at an administrative level above his or her own authorization level.

What to do Check that you use the correct authorization level and try again.

1015: Company not defined

What happened An administrator attempted to add a group or user to a non-existent company.

What to do Check the spelling of the company information for the transaction.

1016: Account not defined

What happened An administrator attempted a transaction on an account that is nonexistent.

What to do Check the spelling of the account information for the transaction.

1017: Already defined

What happened An administrator attempted to add a user or group that already exists.

What to do Check spelling for duplication of existing information.

1018: Invalid expiration date

What happened During a GRiD Central purchase order transaction, the date provided with the purchase order was invalid.

What to do Check the date information you supplied. Contact your GRiD representative or dealer.

1019: Cannot add to this account

What happened An administrator attempted to add a user to a GRiD Central or an external file server device account for which he or she is not the administrator.

What to do Check that you have correctly spelled the account information.

1022: Need purchase order to download software

What happened You attempted to obtain software from GRiD Central that you have not supplied a purchase order for.

What to do Contact your account administrator, or your GRiD representative or dealer.

1023: Cannot update this subject

What happened You tried to modify or add a file to a GRiD Central subject for which you don't have appropriate authorization.

What to do (1) Obtain the appropriate authorization from your GRiD Central administrator, or (2) duplicate the file into your own permanent storage area and work with it there.

1024: Machine ID is zero

What happened A computer with an invalid identification number attempted to access GRiD Central.

What to do Contact your GRiD dealer or representative.

10000: File too large for GRiDWrite

What happened You tried either to access a text file larger than 64k characters, or the size of your current text file increased to over 64K characters.

What to do (1) If accessing a file, you must recreate that file into two or more smaller units. (2) If working with a file, you must save it and continue working in a new text file.

10001: Paragraph number not in file

What happened In GRiDWrite, the paragraph number specified in the Jump form was larger than the total number of paragraphs in the document, or was not a valid number.

What to do Check the paragraph number and use a smaller value.

10002: Invalid range. Check formatting options.

- What happened In GRiDWrite, the range specified in the Options form was not valid.
- What to do Check the range you specified. Ranges consist of ordered pairs where the first number must be less than or equal to the last number. Thus 4-3 is not a valid range whereas 3-4 is valid. Also, characters other than numbers, dashes, spaces, or commas will invalidate a range.

10200: Keyword not found in file

- What happened In GRiDReformat, either the starting or ending keyword was not found in the source file.
- What to do If the starting keyword was not found, then no data was formatted. If the ending keyword was not found, then all data up to the end of file was formatted successfully.

10201: File shorter than specified in options

- What happened In GRiDReformat, either the number of label rows or data rows specified more lines than were actually in the file.
- What to do All data up to the end of file was formatted successfully. Therefore, no action is necessary.

10601: Query condition is invalid

- What happened In GRiDFile, there is some syntax problem in the condition on the Find form.
- What to do Ensure that the following conditions are correct:
- ☐ The column reference letter and the operator are in the correct format.
 - ☐ All mathematical expressions are valid.
 - ☐ Character literals are enclosed in double quotation marks.

10603: Entries must be unique

- What happened In GRiDFile, you tried to enter the same value twice in an indexed column that requires unique entries for each cell in that column.
- What to do Either enter a different value in the column or set the Column Index item in the Properties form to Non-Unique Entries.

10604: Value must be numeric

- What happened In GRiDFile, you tried to type alphabetic or symbol characters in a column that accepts only numbers.
- What to do Type a number instead. Or change the column's Legal Values setting (press CODE-P and set Legal Value to Characters).

10605: File kind must be database

- What happened In GRiDFile, you attempted to exchange your current database for a file of some other Kind.
- What to do Either exchange the database for another file with Kind set to Database or perform the operation in two steps: (1) exit the database, and (2) retrieve the file of the other Kind.

10606: Legal value mismatch

- What happened In GRiDFile, the legal value of the condition on the Find form is not the same as that defined for the column where the condition is supposed to exist.
- What to do (1) If the condition contains alphanumeric characters, make sure they are enclosed in double quotation marks; (2) enter a condition that is legal for the column to be searched; or (3) change the legal value of the column (press CODE-P and reset the item Legal Values) to either Characters or Numbers.

10607: Formula is invalid

- What happened In GRiDFile, you specified a definition or formula that has syntax errors.
- What to do Look carefully at the formula or definition. Make sure all mathematical expressions, characters, and built-in functions are valid.

10608: A referenced column does not exist

- What happened In GRiDFile, you specified a nonexistent column.
- What to do (1) If the condition contains alphanumeric characters, make sure they are enclosed in double quotation marks; (2) Enter a condition that is legal for the column to be searched; or (3) change the legal value of the column (press CODE-P and reset the item Legal Values) to either Characters or Numbers.

10609: Formula and default may not both be set

What happened In GRiDFile, you specified the default value in the Properties form and then attempted also to specify a formula.

What to do Check to determine which value you really want.

10610: Non-unique appended row was removed

What happened In GRiDFile, you included a row from another file that had non-unique entries into an existing row with unique entries. GRiDFile therefore removed the non-unique row.

What to do No action is required.

32768: Divide by zero

What happened You've tried to divide by zero and the system won't allow it.

What to do Change the formula and/or the input that caused the problem.

32769: Integer overflow

What happened This message appears when an integer occurs that is greater than 32768.

What to do Find the offending integer and shorten it.

32774: Bounds check violation

What happened When you exceed the range you've set for a Pascal variable, this message results.

What to do Enlarge the range you set for the variable or reduce the value causing the problem.

32775: 8087 detected error

What happened A floating point error has occurred on the 8087 processor.

What to do Depending on your purpose, either consult the appropriate Intel™ manual or restart the system (press CTRL-SHIFT-CODE and the minus (-) key for one full second, or turn the power switch "off" and then "on").